



P. O. Box 025511
Miami, Florida 33102-5511
Phone (800) 327-2056 Fax (305) 539-6014

Dear Travel Partner,

Thank you for your interest in booking Azamara Club CruisesSM, Celebrity Cruises[®] and Royal Caribbean International[®]. This letter outlines our new agency set-up requirements which are necessary to establish your agency in the Royal Caribbean Cruises Ltd database. These requirements must be fulfilled prior to Royal Caribbean Cruises Ltd. compensating your agency with commission.

- Your agency must have a local business telephone number which is listed in directory assistance with the telephone company, under your agency name. This criteria ensures the accessibility of your agency to the public.
- Your agency must provide Royal Caribbean Cruises Ltd. with a copy of one of the following credentials:
 - 1) Business License
 - 2) Business Certificate
 - 3) Articles of Incorporation
 - 4) Airlines Reporting Corporation (ARC) Certificate
 - 5) International Airlines Travel Agent Network (IATAN) Certificate
 - 6) CLIA Certificate
- Your agency must provide a sample of agency stationery listing the full name of the agency's owner, agency's address, phone and fax number (s).

The preceding information should be sent via fax to Sales Administration at (305) 539-6014 or e-mail to salesadminsUPPORT@rccl.com. In the interim, until we receive this documentation, we will continue to accept your bookings on a temporary basis. In the event documentation is not forwarded to us in a timely manner, all such temporary bookings will be subject to cancellation without further notice. **Please allow 7 business days to process your paperwork.**

Once again, thank you for your support of Azamara Club Cruises, Celebrity Cruises and Royal Caribbean International and we look forward to our future business relationship.

Sales Administration
Royal Caribbean Cruises Ltd.